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Figure 1

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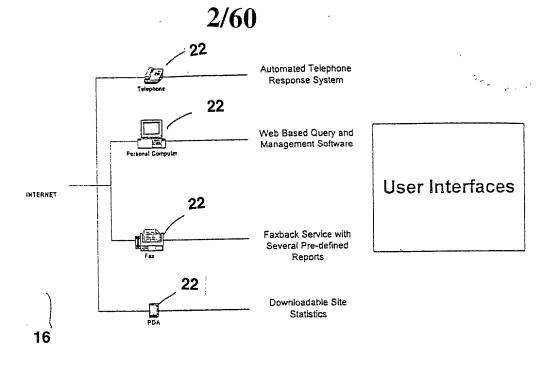


Figure 2



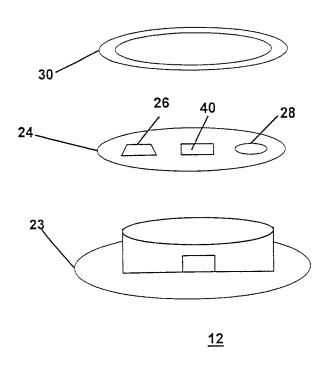


Figure 3

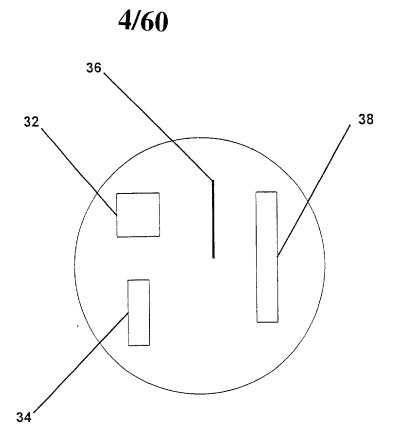


Figure 4

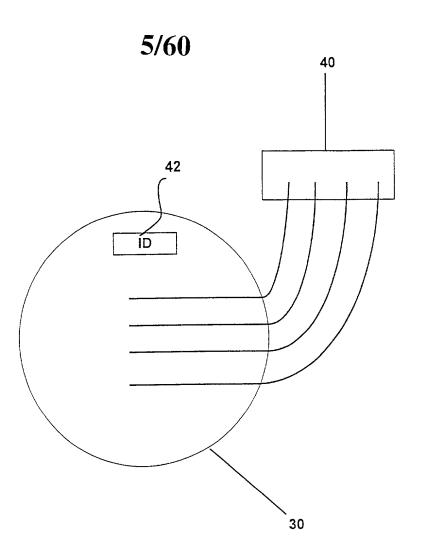


Figure 5



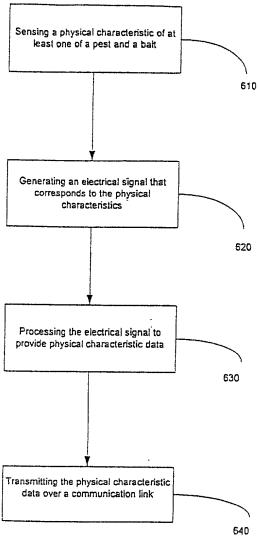


Figure 6A

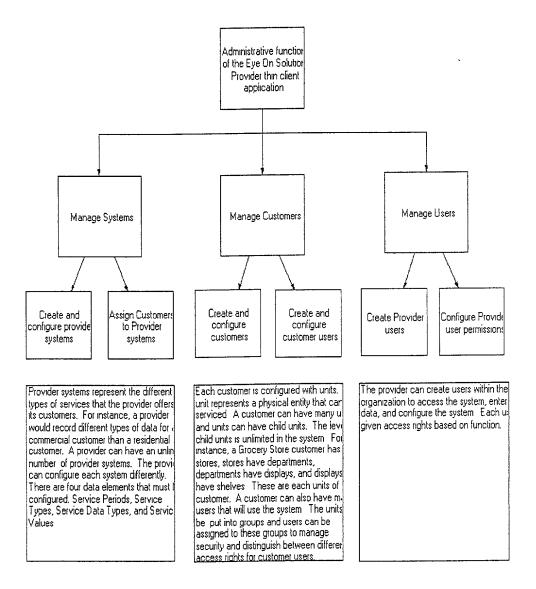


Figure 6B

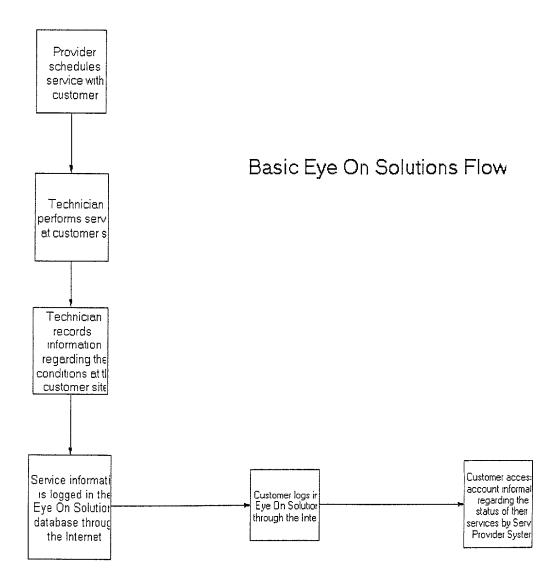


Figure 6C

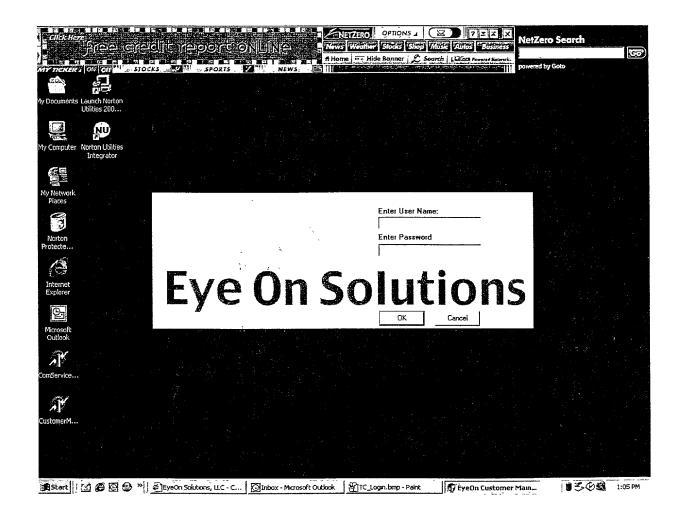


Figure 7A

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Figure 7B

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Figure 7C

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Figure 8A

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Figure 8B

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Figure 8C

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Figure 8D

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Figure 8F

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Figure 8G

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Figure 8H

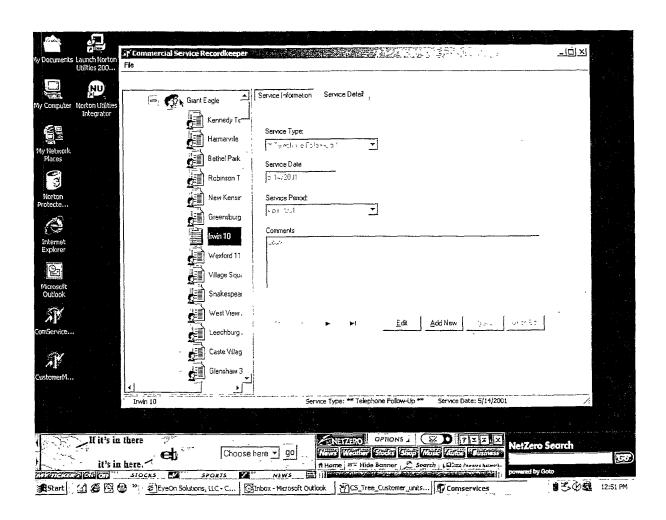


Figure 8I

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Figure 8J

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To: idoe@aol.com
CC:
Subject: Monthly Service
³ John,
Your monthly termite monitoring service for March has been completed. Click on the link below to log on to our secure web site and view details regarding your service.
Http://www.wittpestmanagement.com/service login

Figure 9A

· 30.

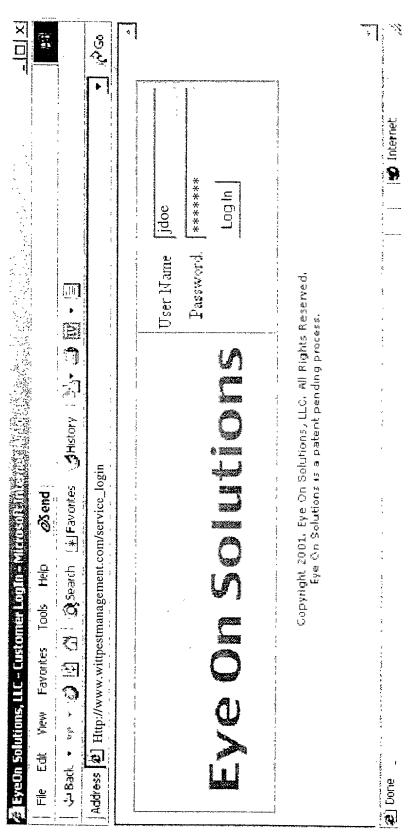


Figure 9B

Eye On Solutions

3/21/2001 12:35:41 PM

Current Time

John Doe Logged In

3/20/2001 10:52:28 AM

Last Login



318 Longwood Drive

Pittsburgh, PA 1522

Last Service Date: March 3, 2001 Next Service Date: May 6, 2001 June 12, 2000 First Hit Date: Station Count:

145 Linear Footage:

name to Witt Pest Management. We have recently changed our This helps to demonstrate our commitment to service and to our customers.

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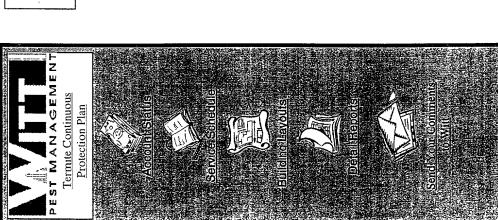


Figure 9C

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Eye On Solutions

3/21/2001 12:35:41 PM

Current Time John Doe

Logged In

3/20/2001 10:52:28 AM

Last Login



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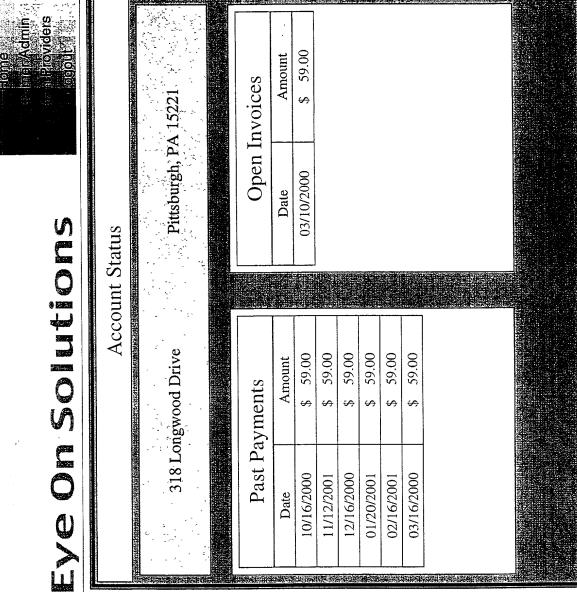
Figure 9CC

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3/21/2001 12:35:41 PM

John Doe Current Time



Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process.

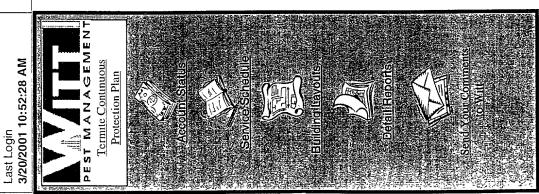


Figure 9D

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Last Login 3/20/2001 10:52:28 AM

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Copyright 2001. Eye On Solutions, LLC All Rights Reserved. Eye On Solutions is a patent pending process.

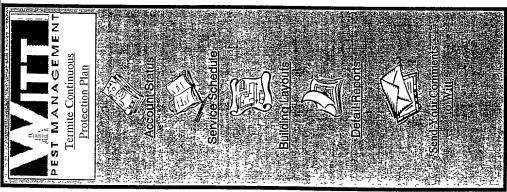


Figure 9E

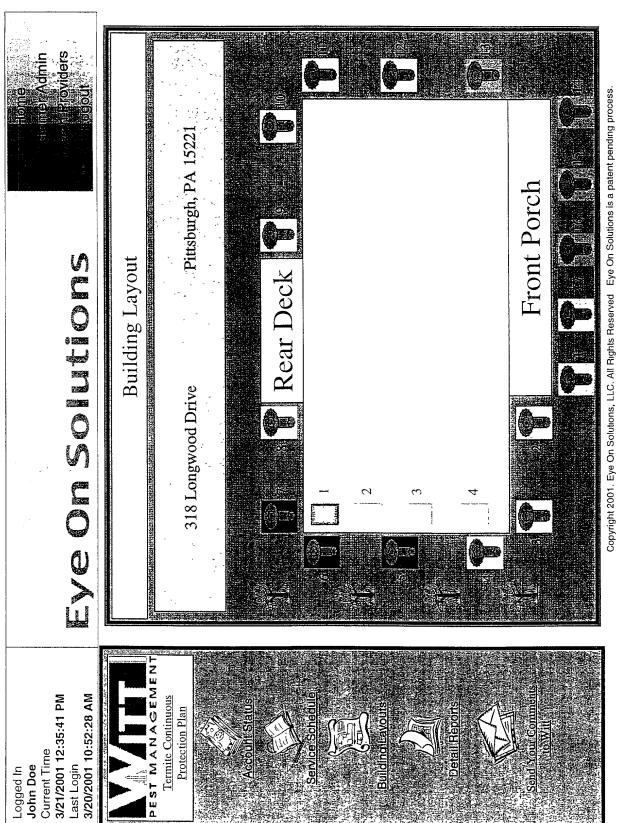


Figure 9F

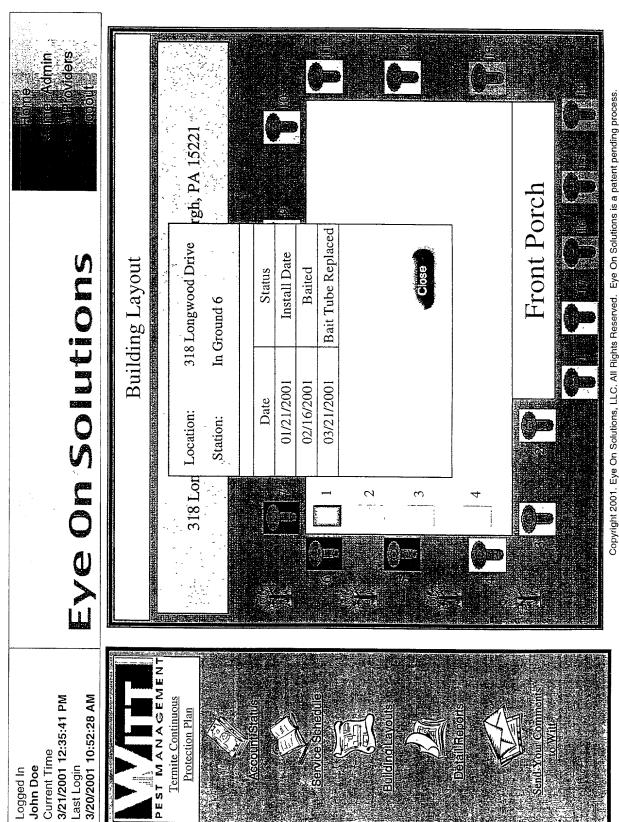


Figure 9G

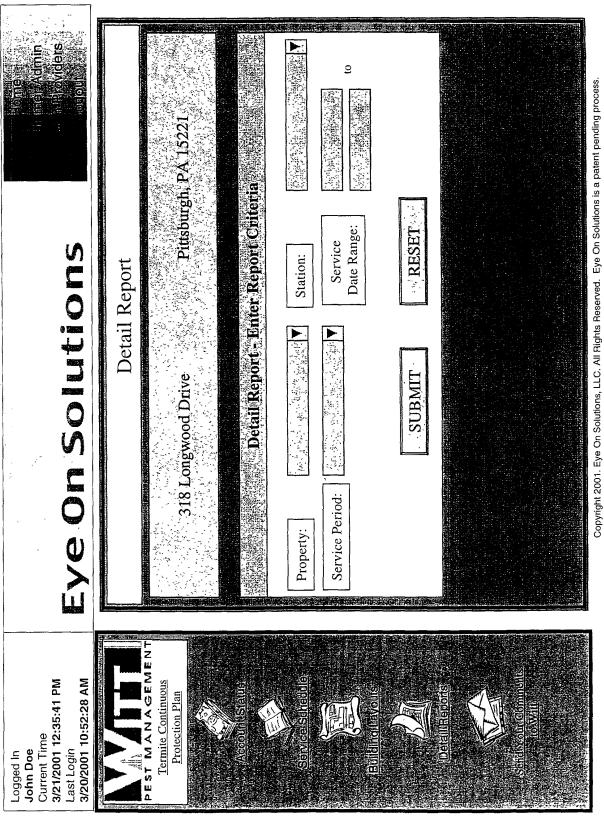


Figure 9H

3/21/2001 12:35:41 PM

John Doe Current Time

Logged In

3/20/2001 10:52:28 AM

Last Login

Termite Continuous

Protection Plan

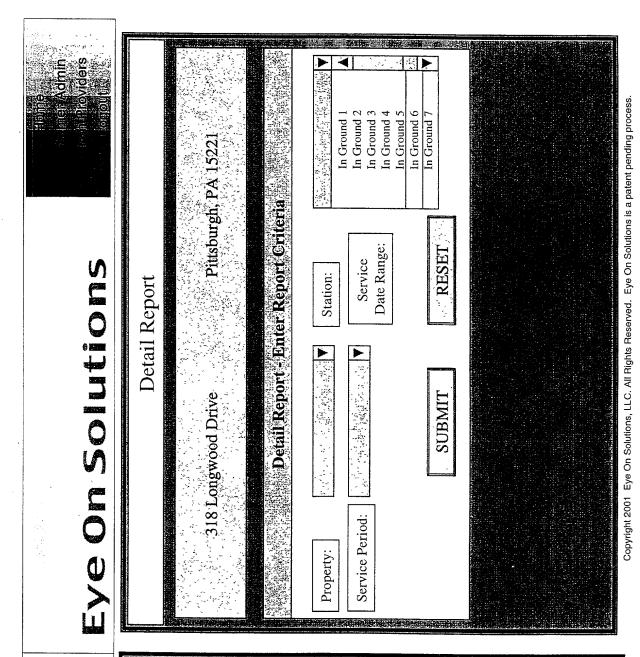


Figure 9I

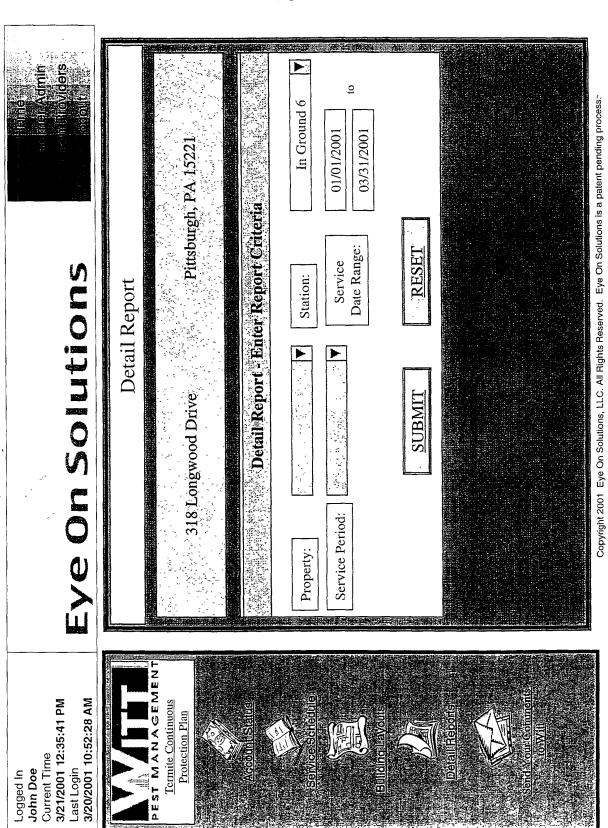


Figure 9J

Witt Pest Management

3/23/2001 10:34:31 AM

318 Longwood Drive

Pittsburgh, PA 15221

Close

DETAIL REPORT

Termite Continuous Protection Plan

<u>स्</u> त	Ì	T	T :	100,000	Ī		'	ì T	1	1	1		
Service Period: February 2001	Conditions Found	N/A			Service Period: March 2001	Conditions Found	Leaking downspouts.	N/A		Service Period: March 2001	Conditions Found	Leaking downspouts.	
Service Date: 01/21/2001	Condition of Termites	N/A			Service Date: 02/16/2001	Condition of Termites	Active	N/A		Service Date: 03/21/2001	Condition of Termites	Termites changing color to milky white.	
	Status	Install Date				Status	First Hit	Baited			Status	Bait tube replaced	
Continuous]	Value	1		only No.	ontinuous I	Value	3	3	ound No. 6	ontinuous F	Value	2	
Service Type: Continuous Protection	Unit	In Ground 6		Station In Ground No. 6	Service Type: Continuous Protection	Unit	In Ground 6	In Ground 6	Station In Ground No. 6	Service Type: Continuous Protection	Unit	In Ground 6	

Figure 9K

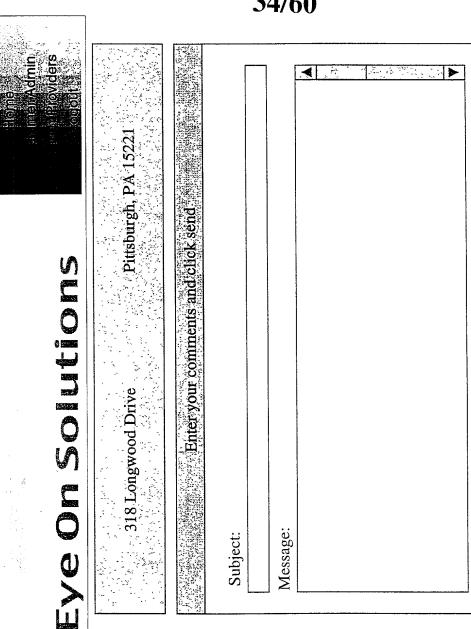
Current Time 3/21/2001 12:35:41 PM

John Doe Logged In

3/20/2001 10:52:28 AM

Last Login

34/60



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RESET

SUBMIT

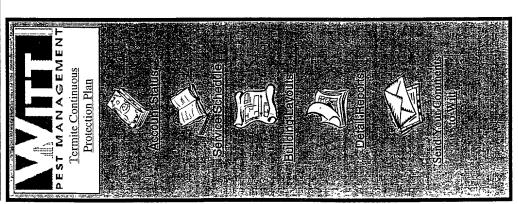


Figure 9L

3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM

Logged In John Doe Current Time

Customer Administration

You can use this interface to administer your sites.

Pest Management
Reporting System
Group Augmentialistication:

Chronic Augmentialistication:

Figure 10A

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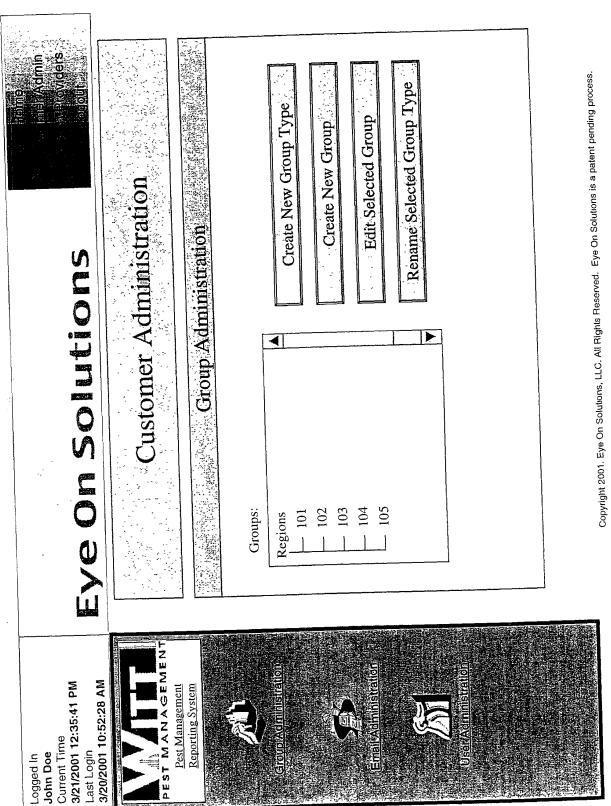


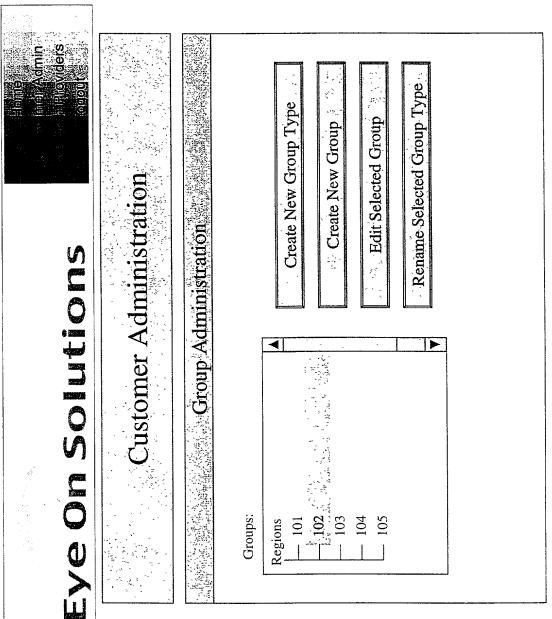
Figure 10B

3/21/2001 12:35:41 PM

Current Time

Logged In John Doe 3/20/2001 10:52:28 AM

Last Login



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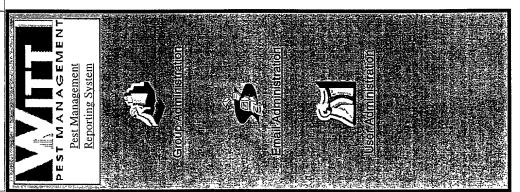


Figure 10C

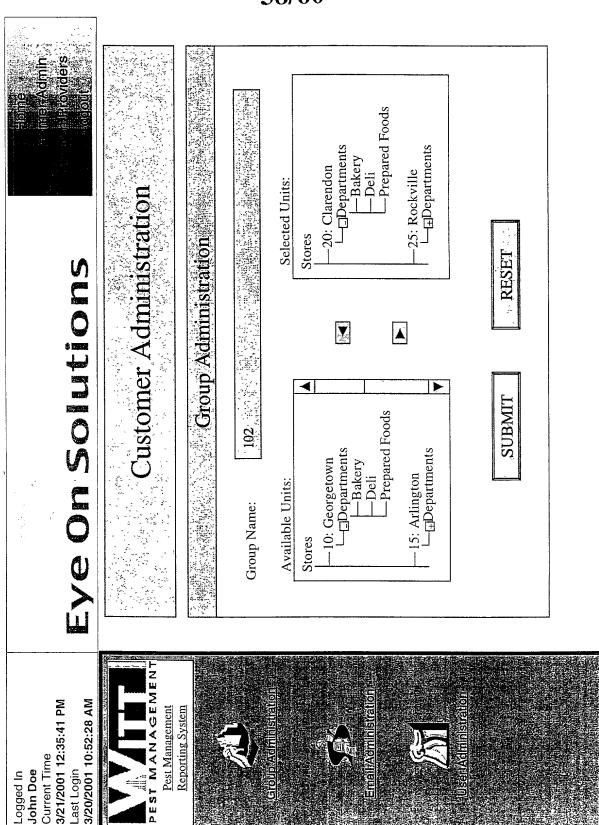


Figure 10D

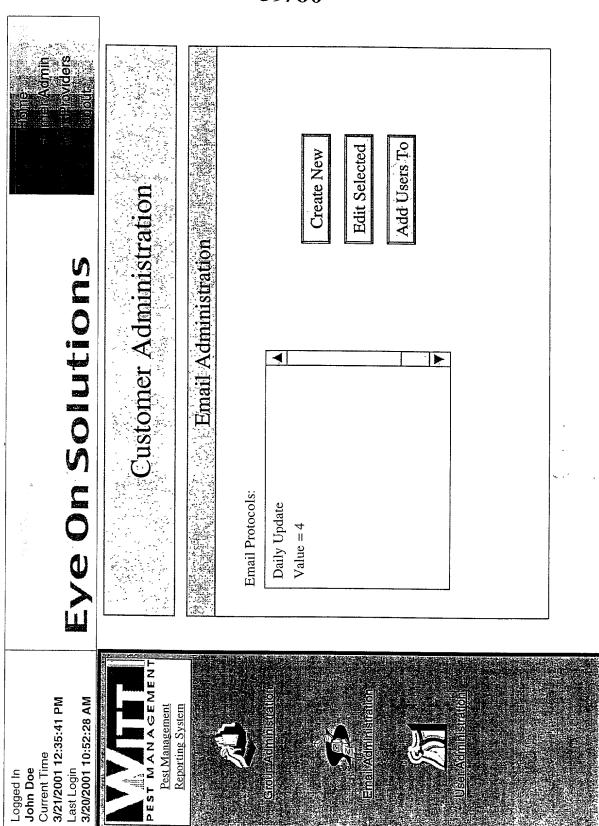


Figure 10E

Eye On Solutions

Current Time 3/21/2001 12:35:41 PM

Logged In

Sustomer Administration Email Administration RESET Value: Day: Weekly Summary SUBMIT Email Protocols: Frequency: Trigger:

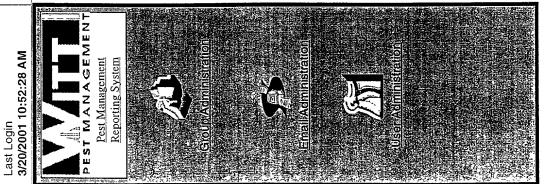


Figure 10F

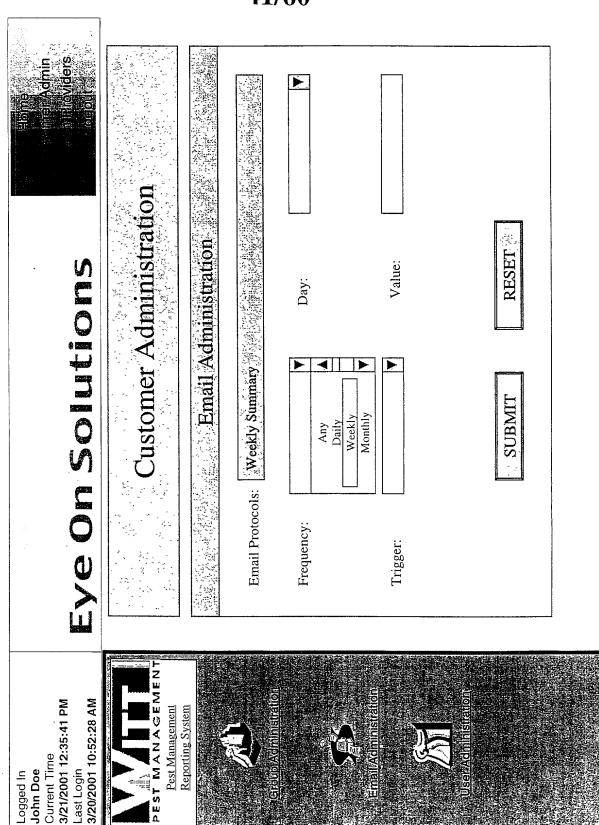


Figure 10G

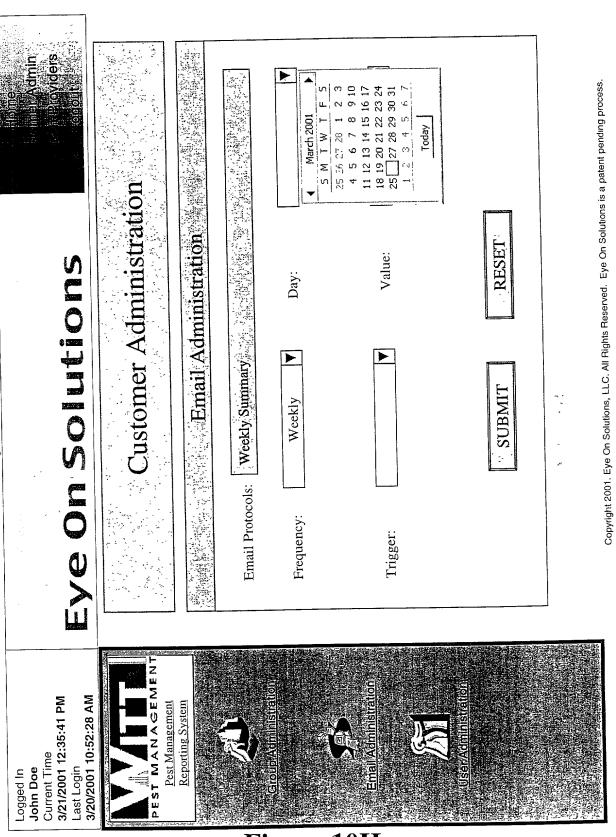


Figure 10H

Every Monday begin 3/26/01 ▼ Customer Administration Email Administration Weekly Summary RESET Eye On Solutions Value: Day: **>** 4 SUBMIT Weekly Group Unit Value Email Protocols: Frequency: PEST MANAGEMENT 3/21/2001 12:35:41 PM 3/20/2001 10:52:28 AM Reporting System Pest Management John Doe Current Time Last Login Logged In

Figure 10I

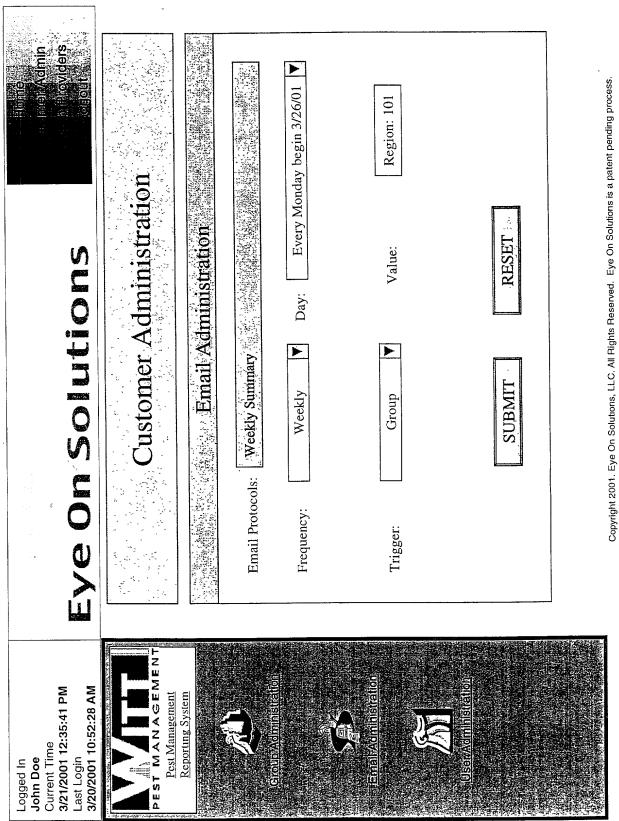


Figure 10J

3/21/2001 12:35:41 PM

Current Time

Logged In

3/20/2001 10:52:28 AM

Last Login

Pest Management Reporting System

User Administration Customer Administration Reset User Passwords Eye On Solutions Add Users Edit Users PEST MANAGEMENT

Figure 10K

Current Time 3/21/2001 12:35:41 PM

Logged In John Doe

Last Login 3/20/2001 10:52:28 AM

Email Notification User Administration Customer Administration Functional Areas Eye on Solutions Email Address: Last Name: Groups Assignments

User Information

Reporting System Pest Management

UserName:

First Name:

Address 1:

Address 2:

City:

* Entries marked in Red are required.	
* Entries marked in Red are required.	

RESET

SUBMIT

Pager:

Mobile:

Phone:

Fax:

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Figure 10L

Zip:

State:

Email Notification Copyright 2001. Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process. 1234 idoe@aol.com 412-555-4321 15217 User Administration Customer Administration Functional Areas Zip: RESET * Entries marked in Red are required. Eye On Solutions Email Address: State: PA Pager: Last Name: Fax: Groups Assignments SUBMIT 412-555-1234 Pittsburgh 123 Main Street John jdoe Store #35 User Information Address 1: | First Name: UserName: Address 2: Mobile: Phone: City: 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM Reporting System Pest Management **Current Time** Logged In

Figure 10M

Eye On Solutions



Customer Administration

MANAGEMEN

Pest Management Reporting System

3/20/2001 10:52:28 AM

_ast Login

3/21/2001 12:35:41 PM

Current Time

Logged in John Doe

User Administration

Are you sure that you want to submit this new user? Review the user information that you submitted below and click yes to submit. After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.

UserName: jdoc Address 1: Store #35 Phone: 412-555-1234
First Name: John Address 2: 123 Main Street Fax: 412-555-4321
Last Name: Doe City: Pittsburgh Mobile N/A
Email: jdoe@aol.com State: PA Pager: N/A
Zip: 15217

YES

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Figure 10N

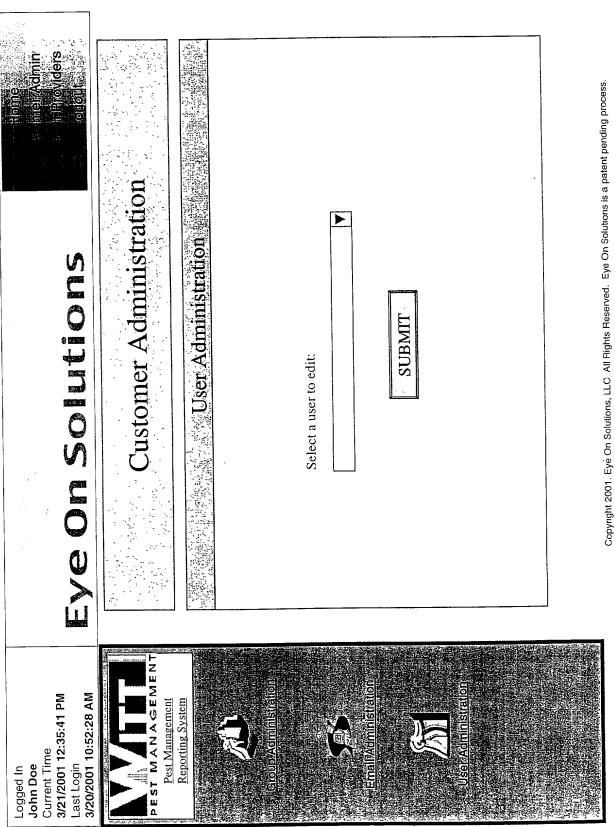


Figure 10O

Eye On Solutions

Current Time 3/21/2001 12:35:41 PM

Last Login

Logged In John Doe

User Administration Customer Administration 4 Joe Smith Harry Time John Doe Select a user to edit:

50/60

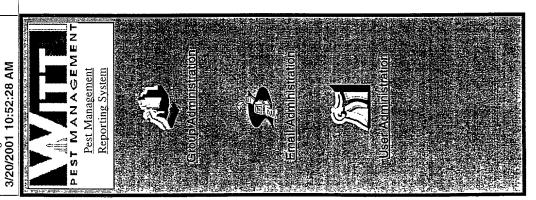


Figure 10P

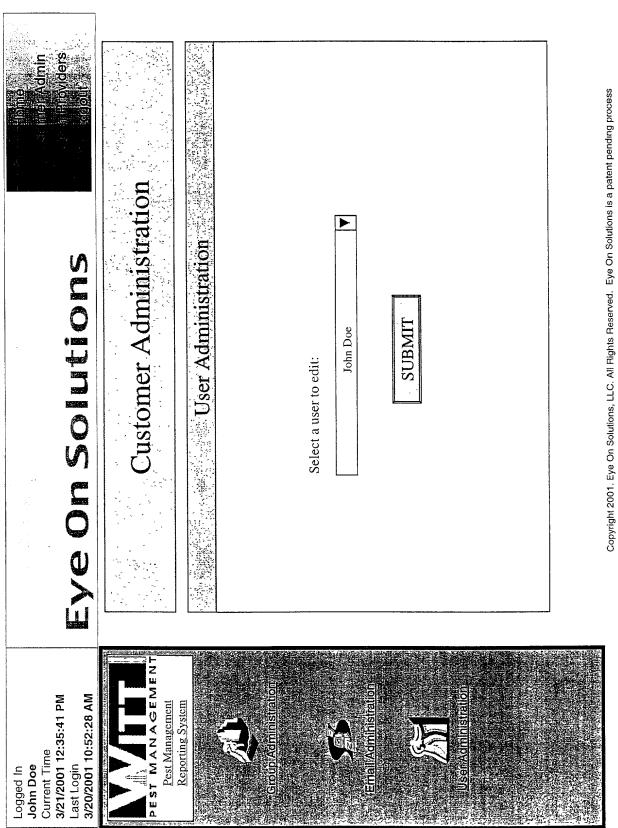


Figure 10Q

Eye on solutions

3/21/2001 12:35:41 PM

Last Login

Current Time

John Doe Logged In

Email Notification 1234 A COMPANY DOC idoe@aol.com 412-555-4321 15217 Customer Administration User Administration Functional Areas Zip: RESET Email Address: State: PA Pager: Last Name: **Fax**: Groups Assignments

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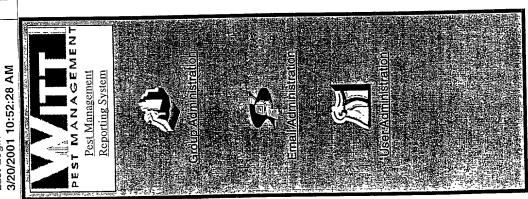
* Entries marked in Red arc required.

SUBMIT

412-555-1234

Phone:

Mobile:



123 Main Street

Address 2:

Address 1: Store #35

First Name: Wall John,

UserName: Was Collegidoe

User Information

Pittsburgh

City:

Figure 10R

Figure 10S

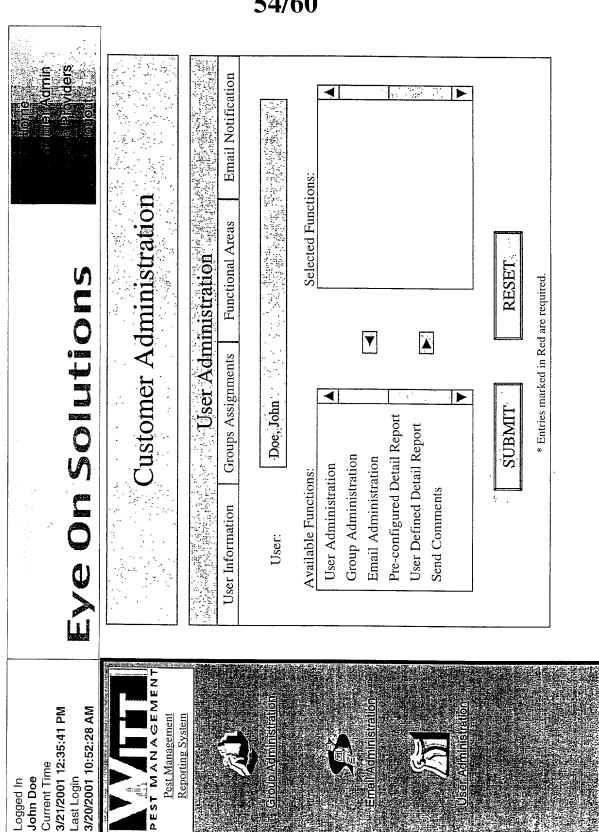


Figure 10T

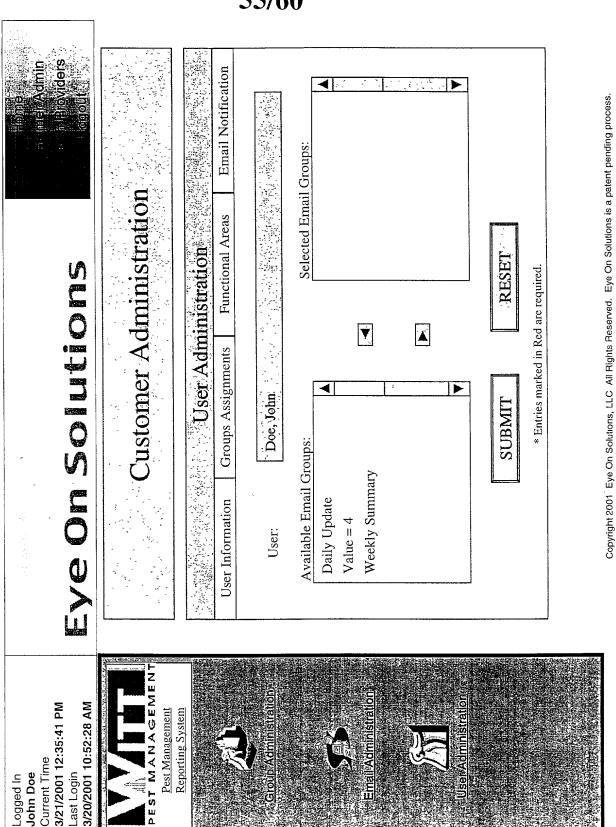


Figure 10U

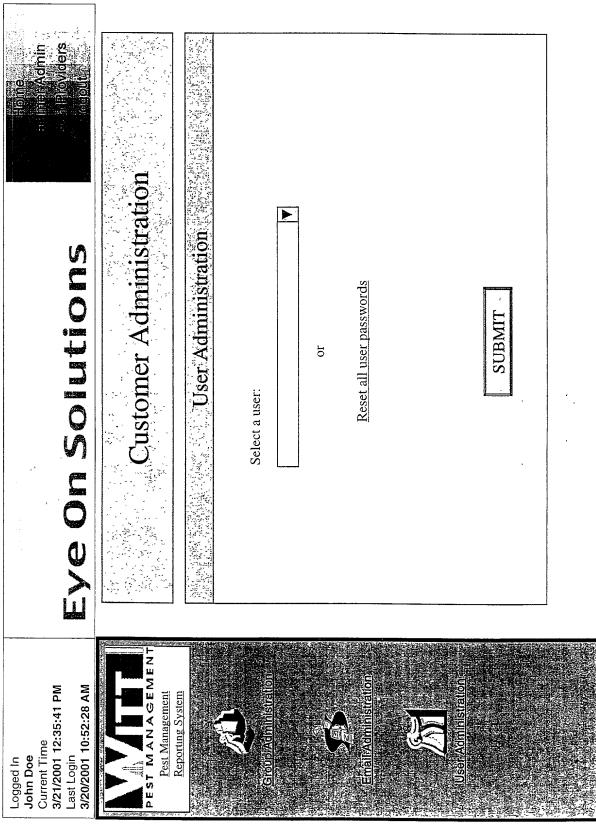


Figure 10V

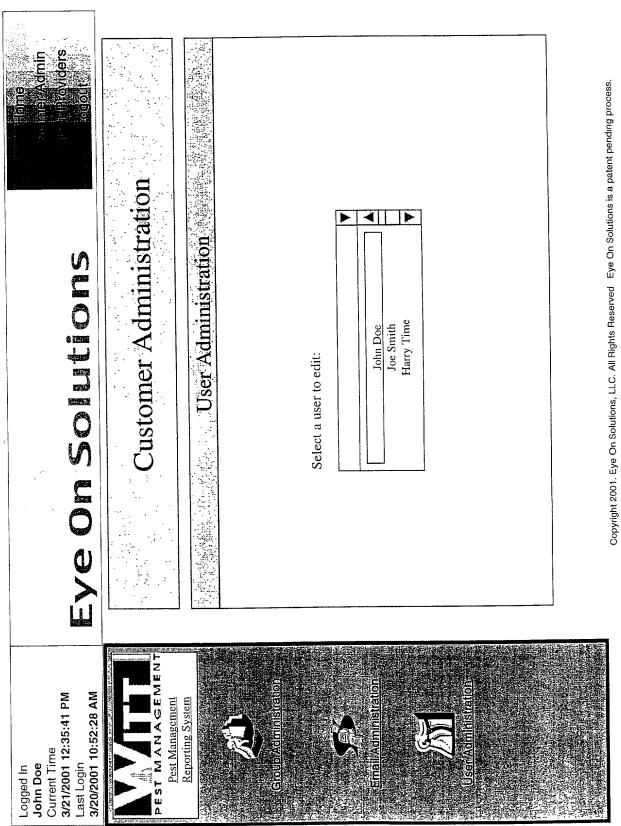


Figure 10W

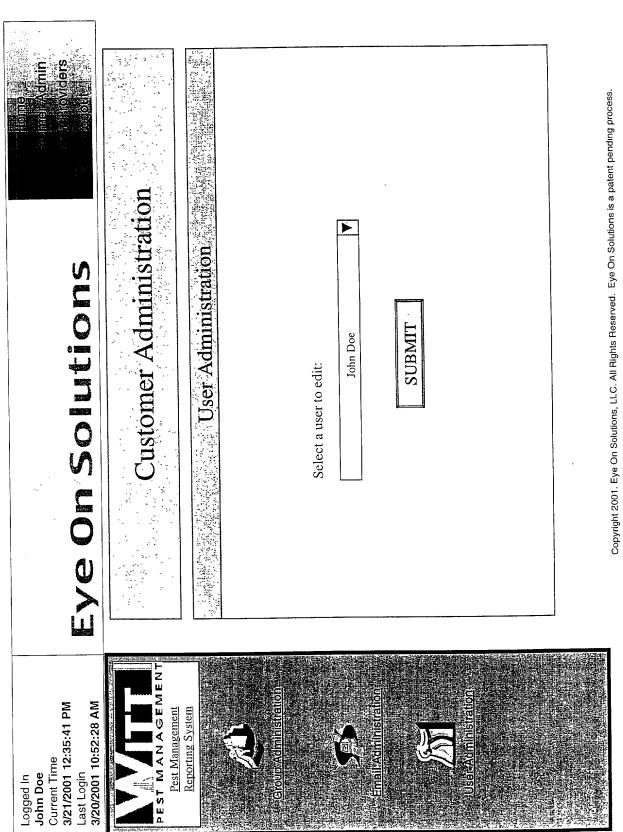


Figure 10X

59/60

this user and send an email to the email address provided instructing the user to log Are you sure that you want to reset the user passwords for the user(s) listed below? After you accept this information, the system will generate a random password for in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password. User Administration Customer Administration 9 Z Eve on Solutions jdoe YES PEST MANAGEMEN 3/20/2001 10:52:28 AM 3/21/2001 12:35:41 PM Pest Management Reporting System Current Time John Doe Last Login Logged In

Figure 10Y

this user and send an email to the email address provided instructing the user to log Are you sure that you want to reset the user passwords for the user(s) listed below? After you accept this information, the system will generate a random password for in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password. Customer Administration User Administration 2 Eye On Solutions Reset all user passwords YES 3/21/2001 12:35:41 PM 3/20/2001 10:52:28 AM Pest Management Reporting System **Current Time** Last Login Logged In

Figure 10Z